## How to backup your LEADS data From a RealGeeks website.



Go to leads.realgeeks.com

## Click on LEADS / LEADS LIST On the left-hand column

Be sure No Search Filters are selected and continue.





In the upper right-hand corner Look for the EXPORT button

If you don't see the button, you do not have the rights to run an export and you should contact RealGeeks support.

Pick the CSV option. Be sure the option "In Search" Is selected. Besure that number matches the total number of leads in your CRM.





Confirm the export.

The Export File will be sent to your email address registered with RealGeeks.

Download the file. <u>Do not just</u> <u>leave the file on the RG server</u>. If that server is ever down you still won't have your data.

Repeat this process weekly at minimum. Keep a copy on the Cloud Drive (Google, Apple, or Windows) AND keep a copy on your computer hard drive.

Export CSV			• • • •
Please Review and Cor	nfirm		1
You are about to export	6164	leads.	
× Cancel		S Export	t Leads



The email will come from YOURWEBSITE@real-estate.req uest.com

The link will only be active 6 hours. Make the download happen ASAP.

From: "Austinbestagent" <austinbestagent@real-estate-request.com> To: bob@bobmccranie.com

Hi Bob,

Your lead export is complete. Click here to download it.

This link will expire in 6 hours.

Name your backup files for easy access. For example

2024\_04\_20\_WebsiteName.csv

